

internoptions

Congratulations on enquiring about the Whitsundays Hospitality Programme. Whether you're looking to get some great hospitality experience on your CV that will be recognised internationally, want to spend 6 months earning some good money and enjoying all this tropical island has to offer, we have something for everyone.

We will say up front that this is a very competitive programme and the resorts are only looking to employ serious, hard working people with the right attitude.

This document contains information on things like flights, insurance, visa application, accommodation, arrival in Australia and much more. It is designed to answer the majority of your questions and concerns.

Although all of this can seem quite daunting being across the other side of the world, rest assured that the Intern Options team will be with you every step.

With all our staff having lived and worked in Australia or New Zealand we know what we're talking about, so use us as much as you want.

In this document we will cover:

- [Your Point of Contact](#)
- [Internship Application Process](#)
- [Flights to Australia](#)
- [Finding Travel Insurance](#)
- [Australian Working Holiday Visa \(417\)](#)
- [Australian Bank Account](#)
- [Accommodation in Brisbane](#)
- [Accommodation on the Resort](#)
- [Mobile Phones in Australia](#)

Your Point of Contact

Intern Options are a UK based company, however we have applicants from all of over the world apply through us for their internship or work placement in Australia or New Zealand. Why? Because we are the experts on Australia and New Zealand.

Feel free to contact Intern Options if you have any questions on the Whitsundays programme and your eligibility.

Phone: 0207 353 7699 (+44 207 353 7699)

Email: info@internoptions.com

Internship Application Process

The Australian Whitsundays Hospitality programme is not only very popular each year, but the standard required of applicants is very high. For this reason we have broken the application process into stages:

Stage One: Pre application

To be assessed for your eligibility for this programme, we require the following documents:

- CV ([click here to download](#))
- Cover letter ([click here to download](#))
- Whitsundays application form ([Click to download](#))

From here a member of the Intern Options team will contact regarding your eligibility and to answer any questions you might have on the programme.

If you pass the pre-application screening you will need to pay a deposit of £300 British Pounds so your application can progress. If you are not successful in the programme, you will have your deposit refunded in full.

Stage Two - Phone Interview

We will now have established you have the right experience and qualifications. Stage two is all about your personality and what you expect to get out of the Whitsundays Hospitality programme. The islands you will be working on have very strict rules about how their employees should act. The resort have customers paying a lot of money to be there, so the expectation of you as an employee is very high.

Intern Options will conduct a phone interview with each applicant. This is to establish what your commitment level is and to get an idea of how you are approaching this opportunity.

If you are interested to work in the Whitsundays because you want a holiday and to relax in the sun, unfortunately you are ***not the right person for this programme.***

If however you are interested in working hard, gaining additional qualifications, earning some good money and enjoying your time off in a tropical island paradise, ***then the programme is for you.***

Stage Three - Phone interview with employer

Once you have passed the first two stages, you will then interview for a position on the resort. Intern Options will organise a phone interview between the resort HR team and yourself.

Stage Four - Offer of Employment

A formal offer of employment will be issued with details on your wage, position, subsidised accommodation and everything else you need to know.

Stage Five - Assistance getting out to Australia

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After you have your position confirmed and you have accepted this, the Intern Options team will help you with each step to get you out to Australia in the most stress free and cost effective manner.

Flights to Australia

We do not recommend you book and pay for a flight to Australia until your internship has been confirmed and signed off.

Have a look at the article below for further information:

Flights to Australia & New Zealand

<http://www.internoptions.com/flights>

Finding Travel Insurance

We have a useful article on our Blog that will talk you through this area as many people find it difficult when looking at travel insurance:

Travel Insurance - Where do I Start?

<http://www.internoptions.com/insurance>

You will need to ensure that your travel insurance policy is comprehensive and includes the following:

- Personal liability
- Medical
- Accident
- Travel

Australian Working Holiday Visa (417)

You do not need to apply for your working holiday visa until your placement has been confirmed.

Applying for the Australian WHV is quite simple and is done online; you just register on the website and fill in the online form. It usually takes between 24 and 48 hours to be approved and is issued to you electronically.

Make sure you have a read of the general information on the WHV (417) as you will need to bring proof that you have sufficient funds to support yourself while in Australia. This can be a print out of your bank account or your parents with a supporting letter that they are willing to support you to the amount of... whatever it is.

If you are worried about this give Intern Options a call and we can talk through it.

Australian Bank Account

We help you set up an Australian bank account which does not cost you anything to set up. We do this through one of Australia's largest banks who have an international branch based in London.

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Once you have your flights booked or know your departure date we will set you up your free bank account one month before you depart. This gives you time to transfer money into Australian dollars before you leave if you wish.

Accommodation in Brisbane

Intern Options provide you with **one or two nights accommodation** so you have time in Brisbane to activate your Australian bank account, get access to your money and your bank cards. You will also need to apply online for your tax file number, which can only be done once you enter the country. You will also have a couple of days to relax and get over any jet lag.

You will be sent these details in your arrival instructions which are emailed the week before you are due to depart for Australia.

Accommodation on the Resort

You will be eligible for staff accommodation on the island. The cost of this will be communicated to you with your offer of employment. There is the opportunity to have a single room for around 120 Australian dollars per week. Alternatively you can choose to share a room with another worker to save some money, the cost of this is usually around 90 Australian dollars per week (per person). The cost of the accommodation is deducted from your wage before tax.

Mobile Phones in Australia

You can use your mobile in Australia, however this will be very expensive. If you want to take your phone with you, make sure you have contacted your provider to make sure they have activated roaming for you. Many students/ graduates use their home mobile when they first arrive and pick up an Australian SIM card or Australian mobile when in Australia.

In your application pack you will receive details of the networks in Australia and an Australian SIM card.

This information covers the major questions/ concerns that our interns have once they have made the decision to embark on a placement in Australia. If you do have any further questions or anything here is not clear just let us know.

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